

EDAWAY's management has decided to adopt a Quality Management System (QMS) that complies with the requirements of the UNI EN ISO 9001:2015 standard, applied to the marketing, pre- and post-sales support of software, and consulting. This step represents not only a goal to be achieved but also a necessary starting point for managing, monitoring, and controlling business processes with a view to continuous improvement, given the evolving context in which the company operates. In fact, this quality policy stems from an initial analysis of the internal/external context in which EDAWAY operates on a daily basis, carried out taking into account the parties that can be considered stakeholders in the company's activities.

EDAWAY's main objective is to operate as a competitive and successful company.

EDAWAY is particularly focused on meeting the specific needs of its customers by employing clear and transparent commercial policies, commensurate with the actual use of the services offered.

The company's mission is to provide its customers with the best and most comprehensive high-quality software solutions with a high level of after-sales technical support in the shortest possible time; to this end, the company collaborates with leading international partners in the sector.

The Policy is implemented in accordance with the following principles:

- 1. selection of high-quality software products for development and testing in the embedded field;*
- 2. continuous improvement and updating of the products and services offered;*
- 3. availability of suitable human, instrumental, and economic resources necessary for the provision of high-quality services;*
- 4. maintenance of open dialogue, not only within the company organization, but also with customers, suppliers, authorities, and any other interested parties, in order to make the company's behavior in terms of quality clear and transparent;*
- 5. continuous training, information, and awareness-raising of all company components with regard to compliance with and full acceptance of the Policy;*
- 6. promotion of knowledge and potential of the software solutions offered;*

EDAWAY s.r.l. is committed to translating these principles and objectives into measurable targets that are periodically reviewed with a view to continuous improvement. It ensures that the Quality Policy is communicated and understood internally and also made available to relevant external stakeholders through publication on the company website and other channels deemed appropriate.

Our collaboration with the customer also includes the value-added activity of technical consulting.

Settimo Milanese, December 11st 2025

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